



Ahmednagar Jilha Maratha Vidya Prasarak Samaj's

New Arts, Commerce and Science College, Parner

Tal. Parner, Dist. Ahmednagar - 414 302 (Maharashtra)



4th Cycle

Assesment and Accreditation

Criterion-2

Teaching- Learning and Evaluation

KI :2.7 Student Satisfaction Survey

QnM - 2.7.1

Online student satisfaction survey regarding to teaching learning Process.



NAAC 'A' Grade

Best College Award
by SPPU, Pune

Ahmednagar Jilha Maratha Vidya Prasarak Samaj's

New Arts, Commerce & Science College

• Parner, Dist.- A.nagar, Maharashtra Pin - 414302 • Office (02488) 221537/35

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Principal Dr. Rangnath Aher

M.Sc., Ph.D., F.H.A.S., F.I.S.S.T.

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Ref. No. NAC&S

Date : 24/ 11 /20 22

DECLARATION

This is to declare that the information, reports, true copies of the supporting documents, numerical data, etc. submitted/presented in this file is verified by Internal Quality Assurance Cell (IQAC) and is correct as per the records. This declaration is for the purpose of NAAC accreditation of HEI for 4th Cycle period 2017-18 to 2021-22.

Date: 24/11/2022

Place: Parner

Prof. (Dr.) D. R. Thube

IQAC Coordinator

IQAC COORDINATOR
New Art's, Commerce & Science College
Parner, Dist. Ahmednagar



Dr. R. K. Aher

IQAC Chairman and Principal

PRINCIPAL
New Arts, Commerce & Science College
Parner, Tal. Parner, Dist. Ahmednagar

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QnM 2.7.1 Online student satisfaction survey regarding to teaching learning**Process.****- YES**

The success of higher educational institute is measure in terms of learning experiences of students. The institute has proactively involved in obtaining feedback from stakeholders. The feedback received from learners showcases the actual quality of the teaching-learning process and enables the identification of strength of teaching-learning process and a space for the upgradation or improvements. These feedbacks help to reach to the comfort of the learners. Institute has its own mechanism to obtain feedbacks on facilities, administrative services, teaching-learning process, learning resources, activities and employment opportunities. In addition to this institute has adopted Student Satisfaction Survey (SSS) to recognize the satisfaction levels about the services provided by the institute including teaching-learning process for overall development of students.

Institute has developed a streamlined online mechanism to conduct a SSS through various questions based on facilities, administrative services, teaching-learning process, learning resources, activities and employment opportunities. SSS is conducted for last four academic years, analyzed for satisfaction levels. It is used for further planning and improvement in the quality of services.

1. SSS Mechanism:

The information about SSS is provided to the students through notices, social media group, college website and poster at prominent places. The SSS is collected through online mechanism with the help of college website using questionnaire about services. These students' satisfaction survey is analysed and the analyzed reports are prepared. These reports are placed by IQAC before CDC in meetings and discussed for the necessary actions. The Action Taken Report (ATR) are available on college website for all stakeholders.

2. Student Satisfaction Survey

a. SSS Form: Link-

11/24/22, 3:52 PM SSS 2021-22: IQAC, New Arts, Commerce and Science College, Parner, Dist- Ahmednagar.

SSS 2021-22: IQAC, New Arts, Commerce and Science College, Parner, Dist- Ahmednagar.

Student Satisfaction Survey 2021 -22.

This is the survey conducted by IQAC of College, on Infrastructure Facilities available for Teaching as well as Learning and also on other facilities which are made available by college for the all round development of the students. You all are request to give your feedback for academic year 2021-22 very quickly. Your feedback is highly valuable for us for future developments of the college and particularly student wards. With your honest feedback we are very sure that our college will be one of the Model College of Savitribai Phule Pune University.

*** Required**

1. Student's Name *

2. Contact Number *

3. Which degree program are you registered in the college? *

Mark only one oval.

a) Bachelor's

b) Master's

c) Doctorate

d) Other

4. You are currently pursuing a degree in faculty. *

Mark only one oval.

a) Arts

b) Commerce

c) Science

d) Other

https://docs.google.com/forms/d/1wJaQjJOOKGqFQFn_-0FQI0zfhhhh1jxYFuVUkgakLdc/edit 1/5

11/24/22, 3:52 PM

SSS 2021-22: IQAC, New Arts, Commerce and Science College, Parner, Dist- Ahmednagar.

5. 1. How well were the teachers were able to communicate? *

Mark only one oval.

- 4 – Always effective
 3 – Sometimes effective
 2 – Just satisfactorily
 1– Generally ineffective
 0– Very poor communication

6. 2. Fairness/Honest of the internal evaluation process by the teachers. *

Mark only one oval.

- 4 – Always fair
 3 – Usually fair
 2 – Sometimes unfair
 1 – Usually unfair
 0– Unfair

7. 3. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. *

Mark only one oval.

- 4 – Regularly
 3 – Often
 2 – Sometimes
 1– Never
 0– Unfair

8. 4. Is your Institute promote you all to learn in online mode? *

Mark only one oval.

- Yes
 No

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11/24/22, 3:52 PM

SSS 2021-22: IQAC, New Arts, Commerce and Science College, Parner, Dist- Ahmednagar.

9. 5. The teachers identify your strengths and encourage you with providing right level of challenges. *

Mark only one oval.

- 4 - Fully
 3 - Reasonably
 2 - Partially
 1 - Slightly
 0- Unable to

10. 6. Teachers are able to identify your weaknesses and help you to overcome them. *

Mark only one oval.

- 4 - Every time
 3 - Usually
 2 - Occasionally/Sometimes
 1 - Rarely
 0 - Never

11. 7. Are you aware of the new National Education Policy (NEP-2020)? *

Mark only one oval.

- Yes
 No

12. 8. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. *

Mark only one oval.

- 4 - Strongly agree
 3 - Agree
 2 - Neutral
 1 - Disagree
 0 - Strongly disagree

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SSS 2021-22: IQAC, New Arts, Commerce and Science College, Parner, Dist- Ahmednagar.

13. 9. Teachers encourage you to participate in extracurricular activities *

Mark only one oval.

- 4 - Strongly agree
 3 - Agree
 2 - Neutral
 1 - Disagree
 0 - Strongly disagree

14. 10. The overall quality of teaching-learning process in your institute is very good. *

Mark only one oval.

- 4 - Strongly agree
 3 - Agree
 2 - Neutral
 1 - Disagree
 0 - Strongly disagree

15. 11. Did you visited the Incubation center of your college? *

Mark only one oval.

- Yes
 No

16. 12. Do you think about any new/innovative idea of any kind of business? *

Mark only one oval.

- Yes
 No

17. 13. Did college took initiatives during the Covid19 period for making awareness about pandemic and the precautions to avoid it? *

Mark only one oval.

- Yes
 No

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SSS 2021-22: IQAC, New Arts, Commerce and Science College, Parner, Dist- Ahmednagar.

18. 14. Did you find the DEEKSHARAMBH (A Student Induction Programme-Mentoring) program useful for your development and upliftment as well as to solve your academic problems. *

Mark only one oval.

- Yes
 No

19. 15. Does your college/Institute provides multiple opportunities to learn and develop during your degree program? *

Mark only one oval.

- Yes
 No

This content is neither created nor endorsed by Google.

Google Forms

https://docs.google.com/forms/d/1wJaQjJOOKGqFQFn_-0FQl0zfhhhh1jxYFuVUkgakLdc/edit

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3. Analysis Reports

a. SSS 2021-22

New Arts, Commerce and Science College, Parner, Dist- Ahmednagar

Student Satisfaction Survey 2021-22

IQAC

Analysis Report

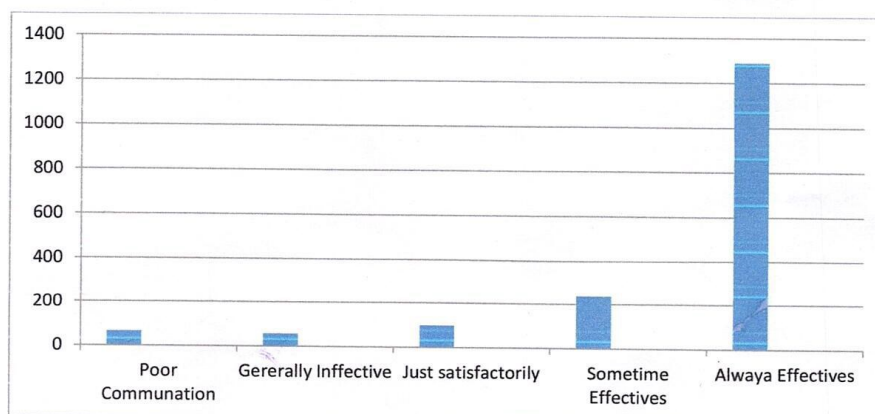
SSS was conducted for 2021-22 during July-September 2022. 1749 students responded through the college website using different devices (from the college website and cyber café) SSS consisted of fifteen questions. The SSS conducted from different UG & PG programs. Students belonging to all programs, a student responds to all the questions given in the following format with her/his sincere thought. The identity of the student was not revealed. This survey is being conducted using a College Website and its motto is to upgrade and strengthen the quality in higher education.

Instructions to fill the questionnaire

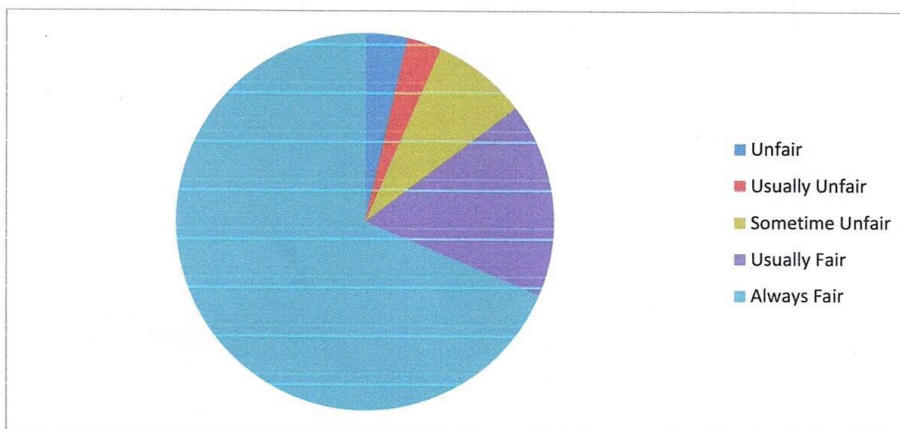
- All questions are compulsory.
- Each question has five to two responses, choose the most appropriate one.

The responses given by the students for the questionnaire provided to the students are given below.

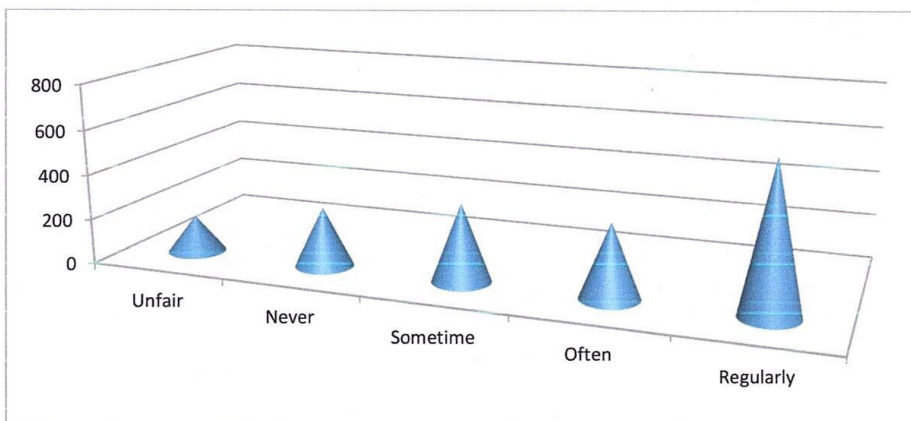
1. How well were the teachers able to communicate?



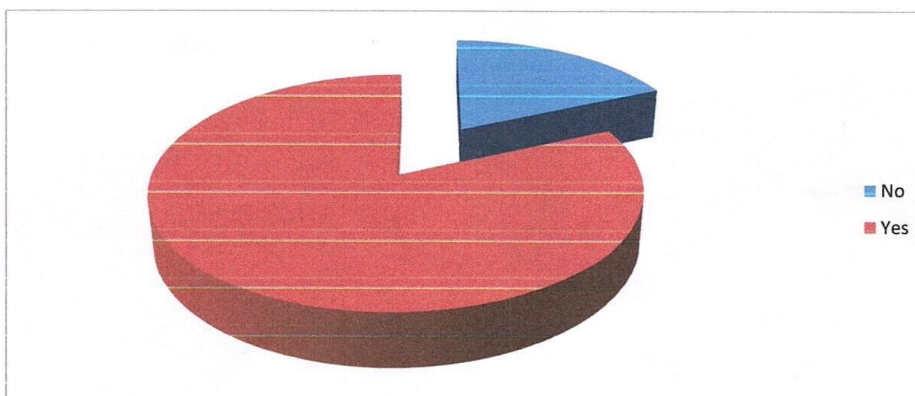
2. Fairness/Honest of the internal evaluation process by the teachers.



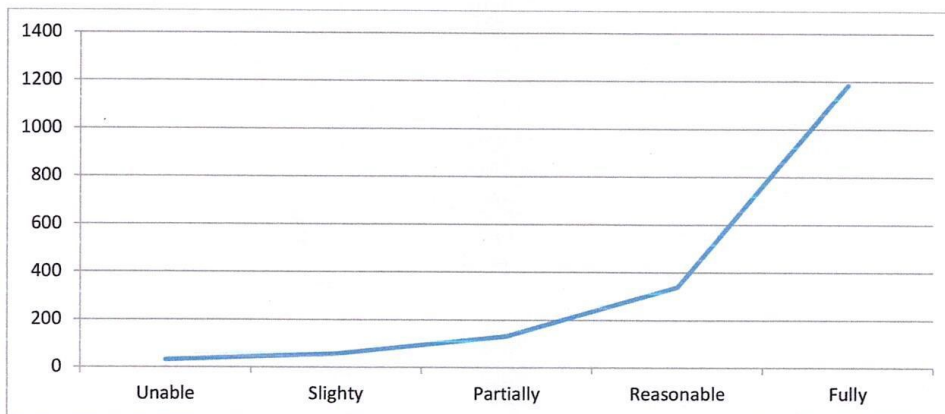
3. The institute takes active interest in promoting internship, student exchange and field visit opportunities for students.



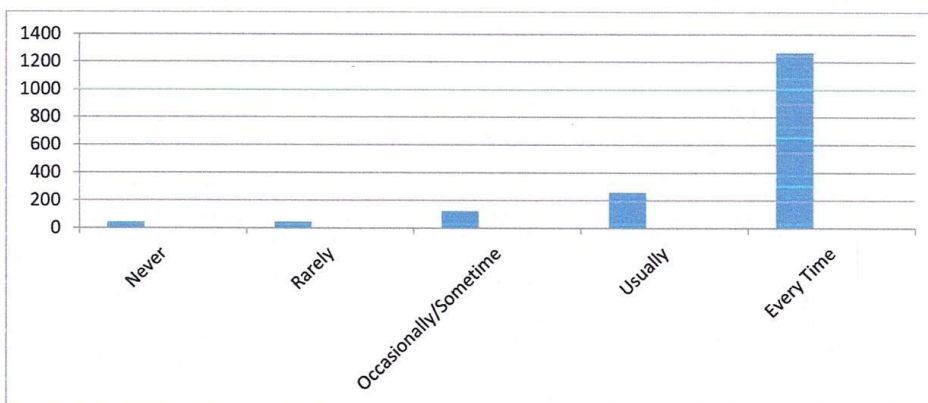
4. Is your Institute promote you all to learn in online mode?



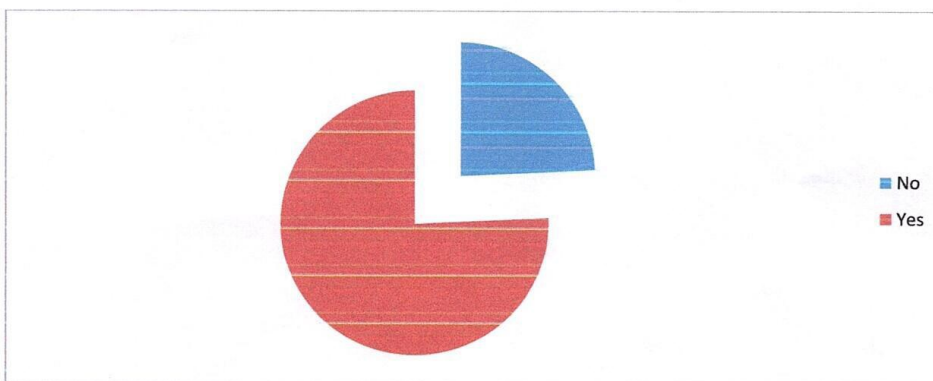
5. The teachers identify your strengths and encourage you with providing right level of challenges.



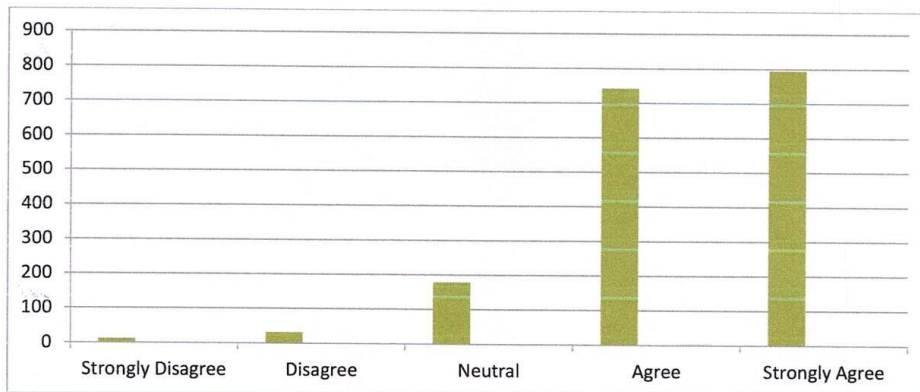
6. Teachers are able to identify your weaknesses and help you to overcome them.



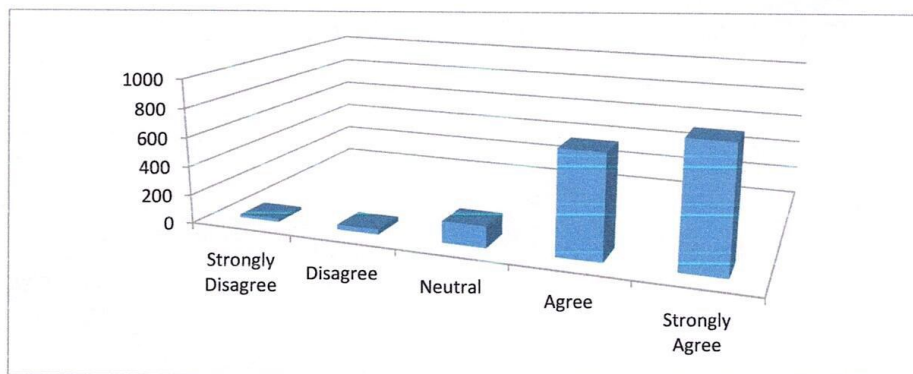
7. Are you aware of the new National Educational Policy (NEP-2020)?



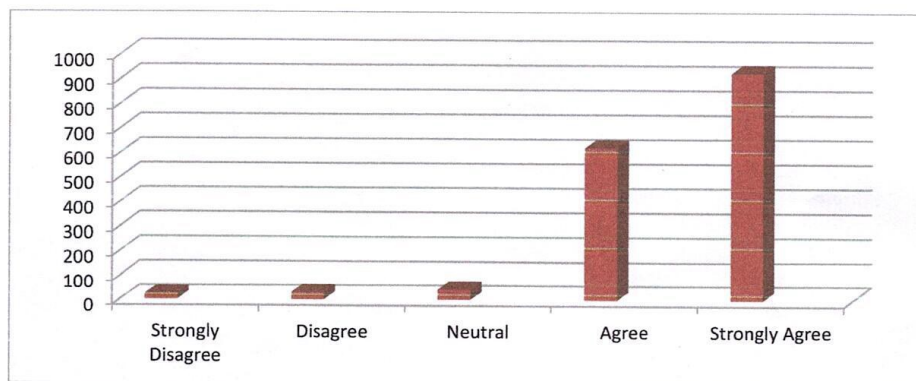
8. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.



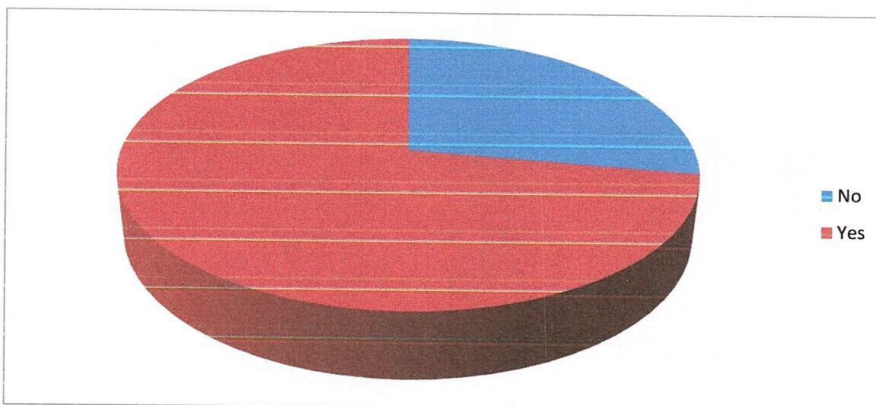
9. Teachers encourage you to participate in extracurricular activities.



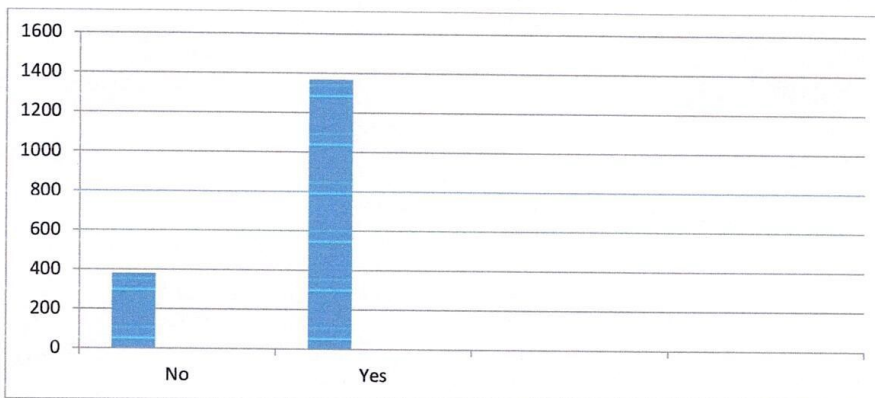
10. The overall quality of teaching-learning process in your institute is very good.



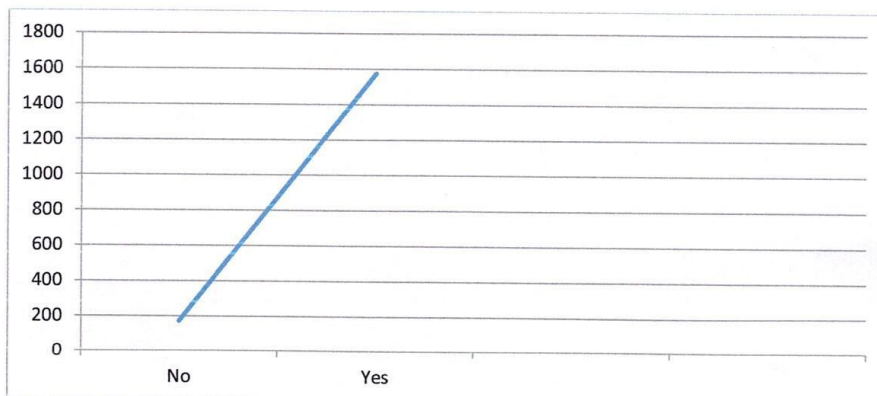
11. Did you visited the incubation centre of your college?



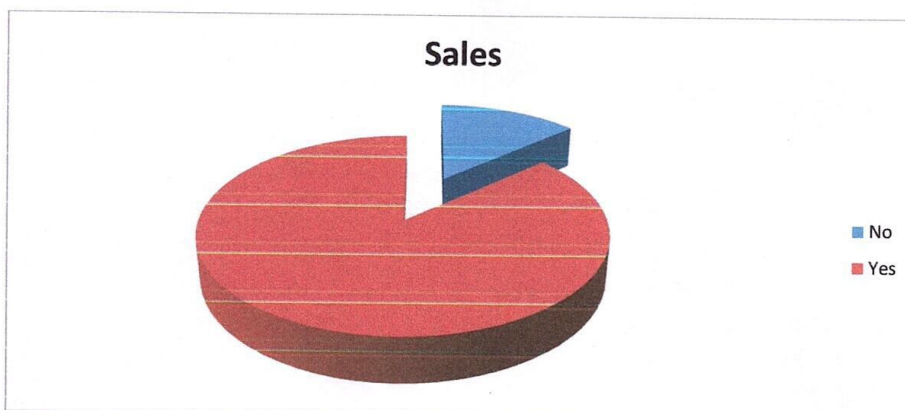
12. Did you think about any new/ innovate idea of any kind of business?



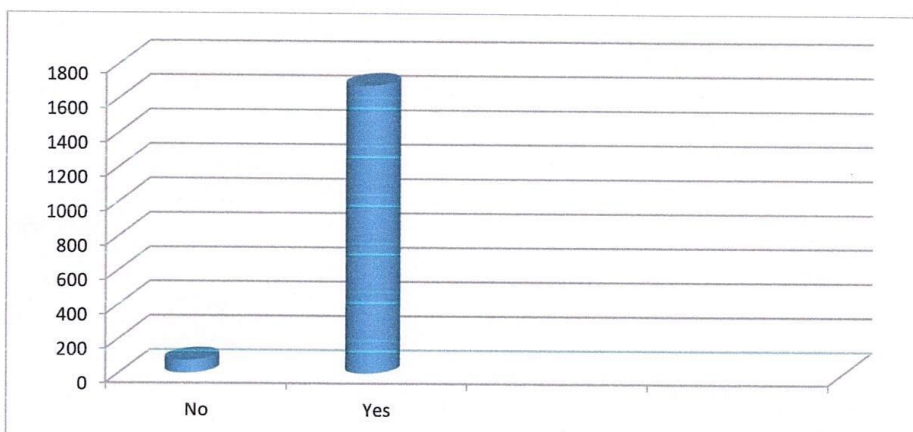
13. Does the college took initiatives during the Covid19 period for making awareness about pandemic and the precautions to avoid it?



14. Did you find the DEEKSHARAMBH(A Student Induction Programme-Mentoring)program useful for your development and upliftment as well as to solve academic problems?



15. Did your college/ institute provides multiple opportunities to learn develop during your degree program?



- More than 74.00% students have recorded regarding the teachers- student’s communication is always effective.
- 69.00% students notified that they are satisfied with internal evaluation process.
- 69.30% students noticed that college has actively interest in promoted for internship, student exchange and field visit opportunities for students.
- 82.00% Student’s says Institute promote you all to learn in online mode.
- 72.48% of the students mentioned that the teachers recognize our shortcomings and guide us to accept challenges.
- 76.00% students said that they are aware of the New Education Policy-2020.
- 72.00% of the students mentioned that they are aware of the incubation centre in the college.

- 98.00% of the students mentioned that they think of new ideas in business context.
- 90.00% students have noticed that college has actively participated in COVID19 period for making awareness about pandemic and the precautions to students and society.
- Most of students have recorded that the DEEKSHARAMBH program is most useful for development and upliftment their academic growth.
- Overall good teaching
- Faculty are very much interested in explaining subject oriented examples.
- Excellent teaching Nice practical knowledge Overall best in all factors
- 96 students said that we have been provided with many educational opportunities during the course of graduation/post graduation.

22 SEP 2022



IQAC COORDINATOR
New Art's, Commerce & Science College
Parner, Dist. Ahmednagar



PRINCIPAL
New Arts, Commerce & Science
College, Parner, Dist. Ahmednagar

b. SSS 2020-2021

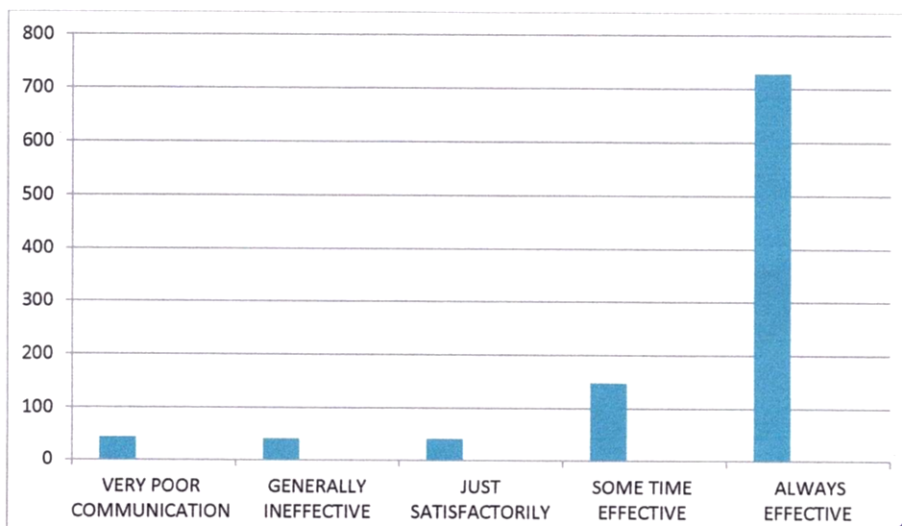
**New Arts, Commerce and Science College,
Parner, Dist- Ahmednagar**
Student Satisfaction Survey 2020-21
Internal Quality Assurance Cell (IQAC)
Analysis Report

SSS was conducted for 2020-21 during October-December 2021 in online mode through college website. 1005 students responded through college website using different devices (from college website and cybercafé). The SSS conducted for different UG and PG programs. The students will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed. This survey is being conducted by College Website and its motto is to upgrade the quality in higher education.

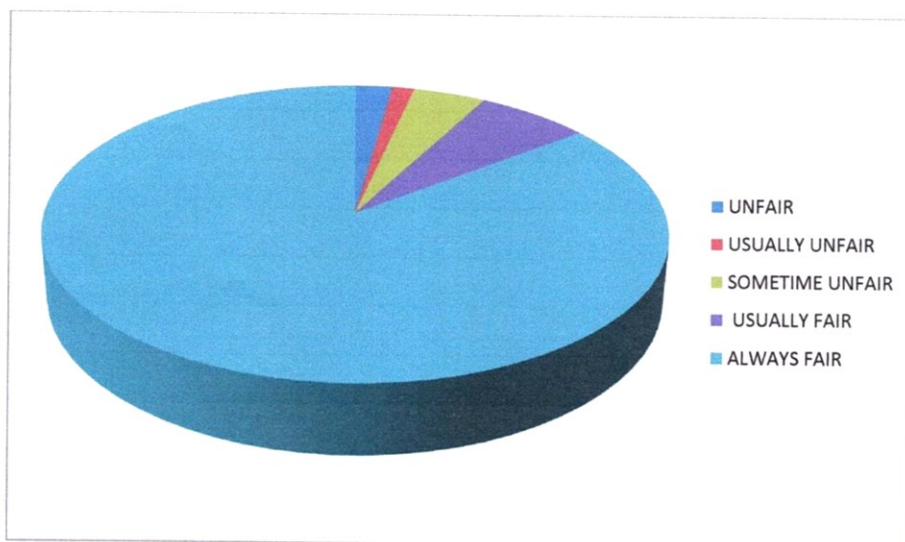
Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five to two responses, choose the most appropriate one.

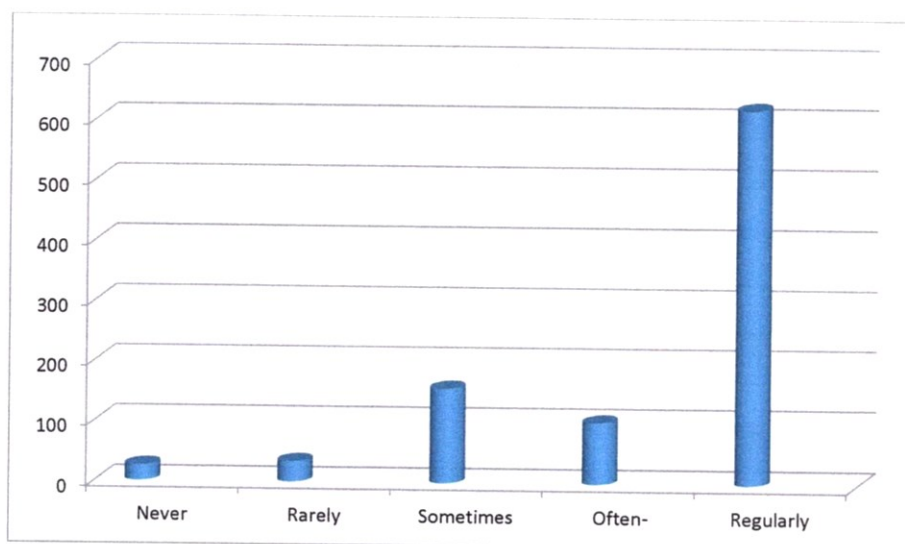
The responses given by the students for the questionnaire provided to the students are given below.

1. How well were the teachers able to communicate?

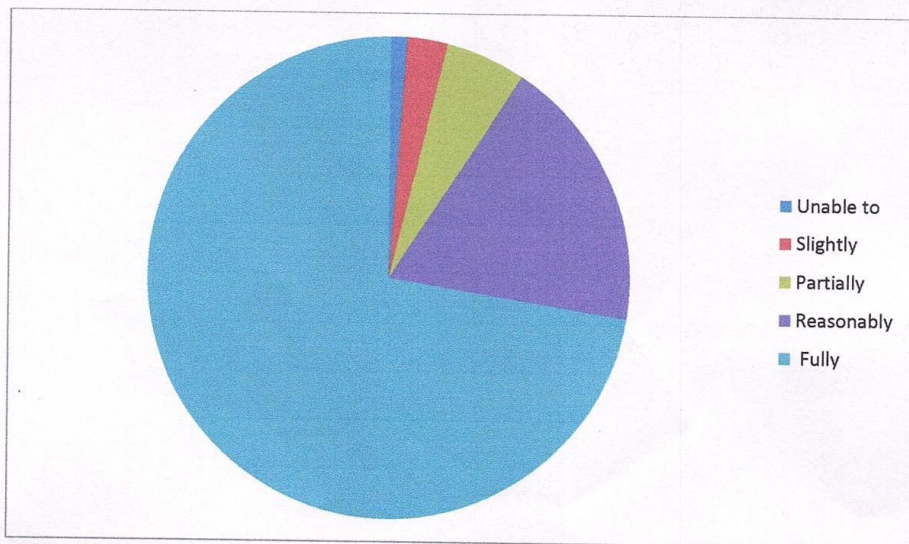
2. Fairness/Honest of the internal evaluation process by the teachers.



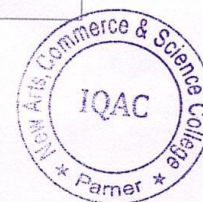
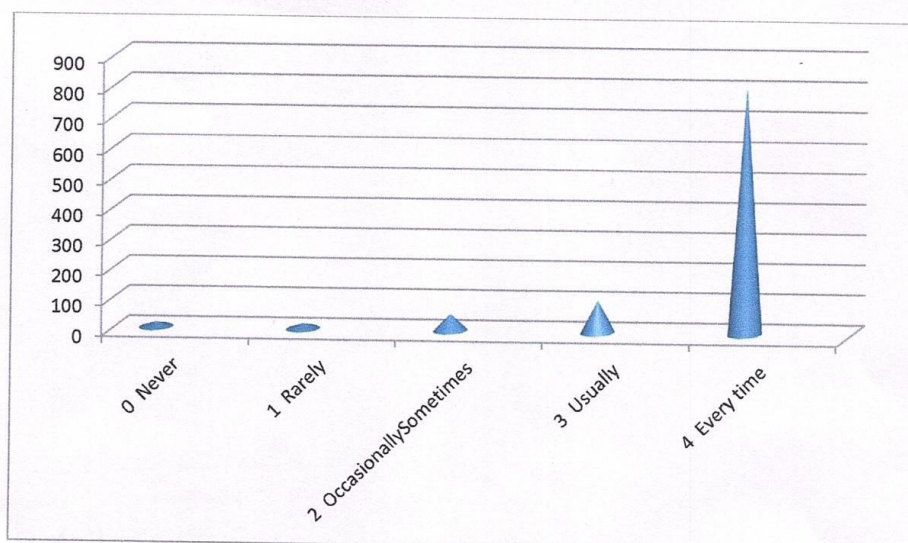
3. The institute takes active interest in promoting internship, student exchange and field visit opportunities for students.



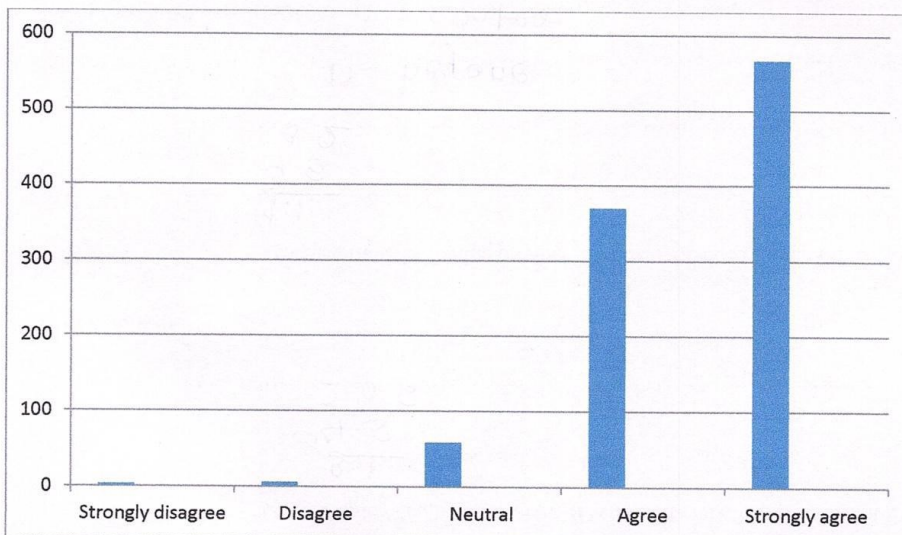
4. The teachers identify your strengths and encourage you with providing right level of challenges



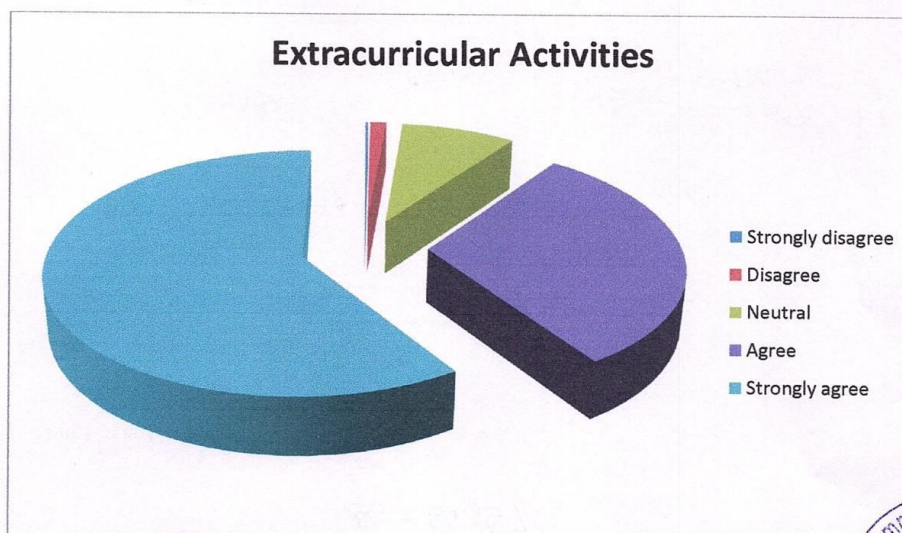
5. Teachers are able to identify your weaknesses and help you to overcome them.



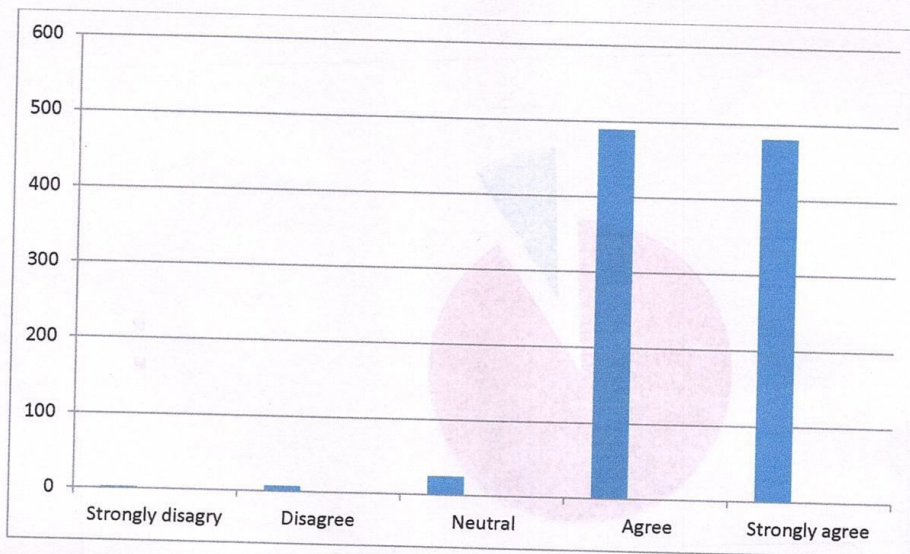
6. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.



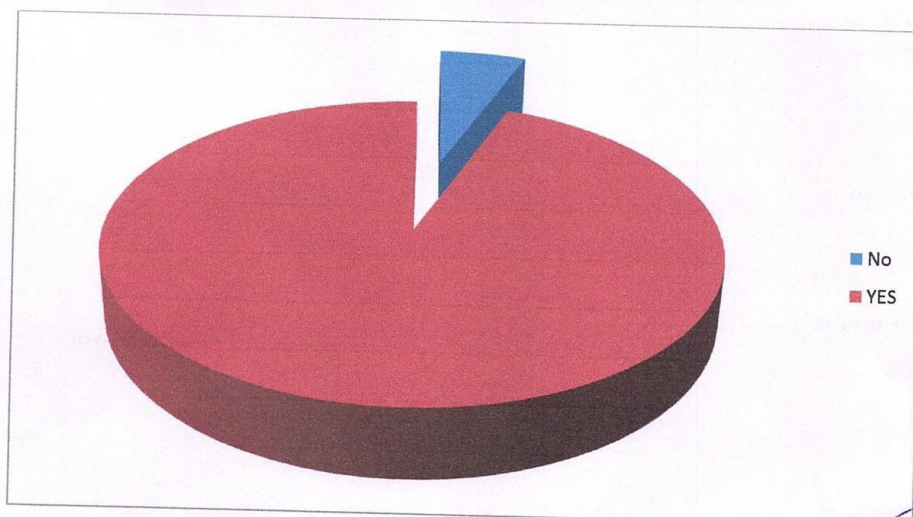
7. Teachers encourage you to participate in extracurricular activities



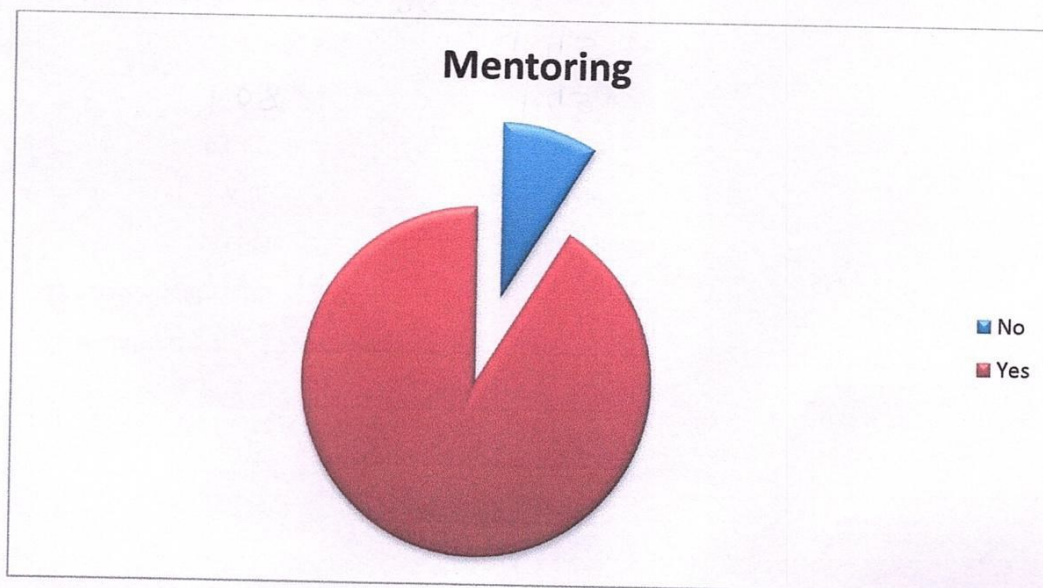
8. The overall quality of teaching-learning process in your institute is very good



9. Does the college took initiatives during the Covid19 period for making awareness about pandemic and the precautions to avoid it?




10. Did you find the DEEKSHARAMBH (A Student Induction Programme-Mentoring) program useful for your development and upliftment as well as to solve your academic.




Overall Findings from SSS:

1. More than 75% students have responded well towards effective communication made by Teachers.
2. 80% students are satisfied with the process set for internal evaluation.
3. 90% students are aware of the activities conducted by college during pandemic and have actively participated during Covid 19 period for creating awareness about pandemic and the precautions to students, parents, senior citizens and society.
4. Most of the students have appreciated in DEEKSHARAMBH (A Student Induction Programme (SIP)) and is most useful for development and uplifting their academic growth as well as social growth.
5. Overall very good response on Teaching- Learning process.
6. Teachers are found to be very much interested in explaining the topics with the help of various subject related examples.
7. Excellent Mentoring faculties.
8. Overall, Best performance of HEI in all aspects.


IQAC Coordinator
IQAC COORDINATOR
 New Art's, Commerce & Science College
 Parner, Dist. Ahmednagar
 Date: 18 December 2021




Principal
PRINCIPAL
 New Arts, Commerce & Science
 College, Parner, Dist. Ahmednagar

c. SSS 2019-2020

New Arts, Commerce and Science College, Parner, Dist- Ahmednagar

Student Satisfaction Survey 2019-20

IQAC

Analysis Report

SSS was conducted for 2019-20 during Jan- March 2020. 874 students responded through college website using different devices (from home, college, cybercafé) The SSS conducted depicts that 480 Girls & 394 boys participated from different UG & PG programs. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed. This survey is being conducted by College Website and its motto is to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b) No

B) Age:

C) Branch /Department:

D) Gender:

E) a) Female b) Male c) Transgender

F) What degree program are you pursuing now?


a) Bachelor's b) Master's c) Doctorate d) Other

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.

The responses given by the students for the questionnaire provided to the students are given below

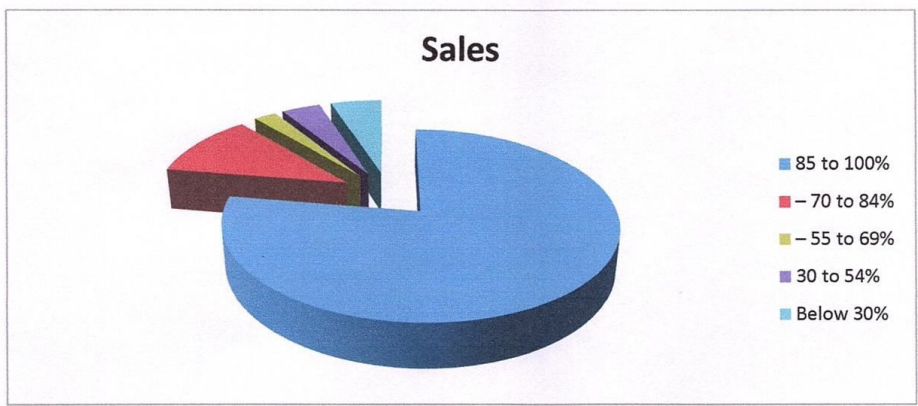




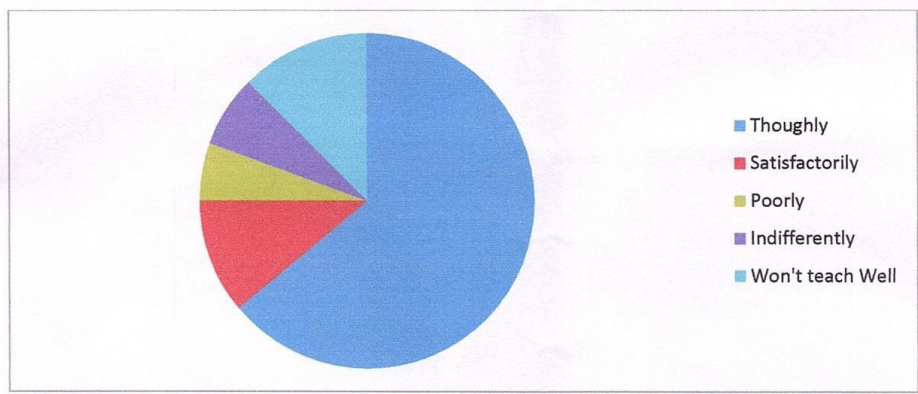
PRINCIPAL

New Arts, Commercences & Science College
Parner, Tal. Parner, Dist. Ahmednagar

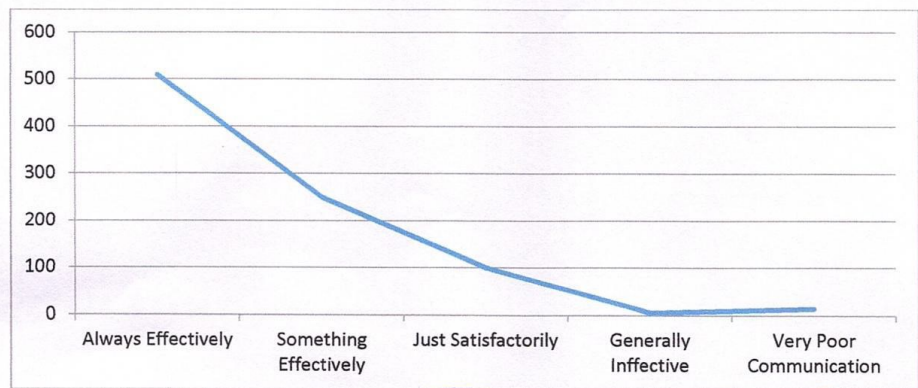
1. How much of the syllabus was covered in the class?



2. How well did the teachers prepare for the classes?



3. How well were the teachers able to communicate?

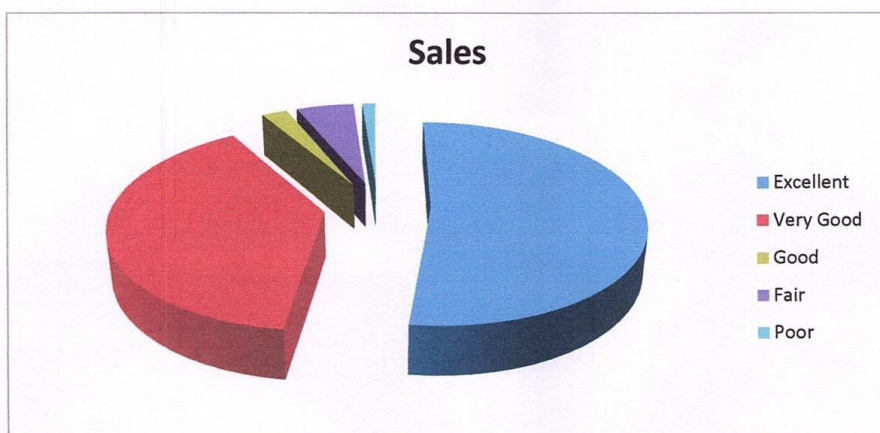


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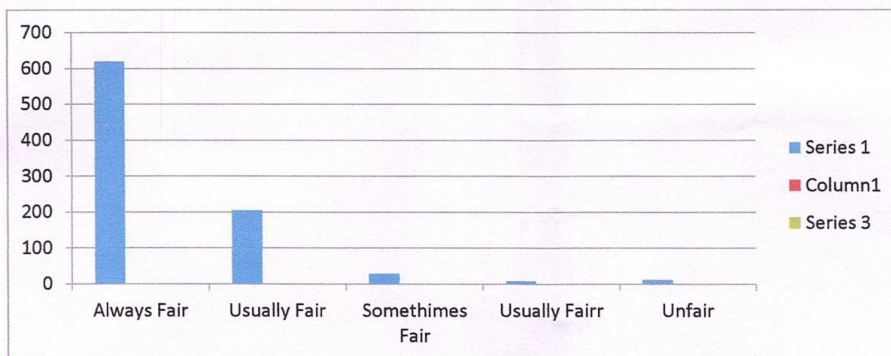


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 PRINCIPAL
 New Arts, Commerces & Science College
 Parner, Tal. Parner, Dist. Ahmednagar

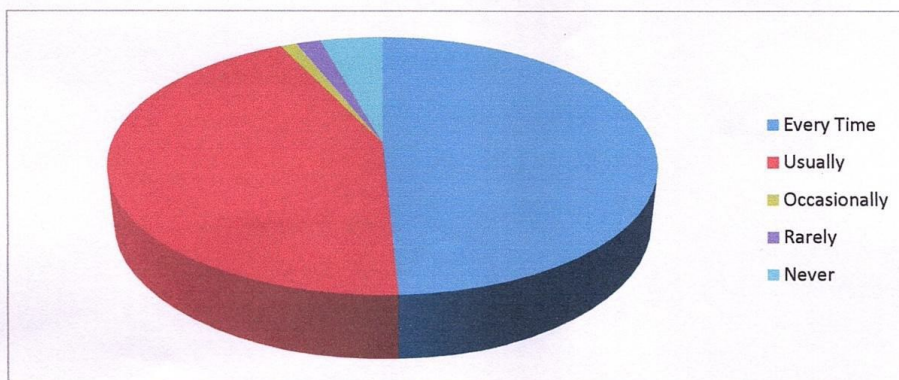
4. The teacher's approach to teaching can best be described as



5. Fairness of the internal evaluation process by the teachers.



6. Was your performance in assignments discussed with you?

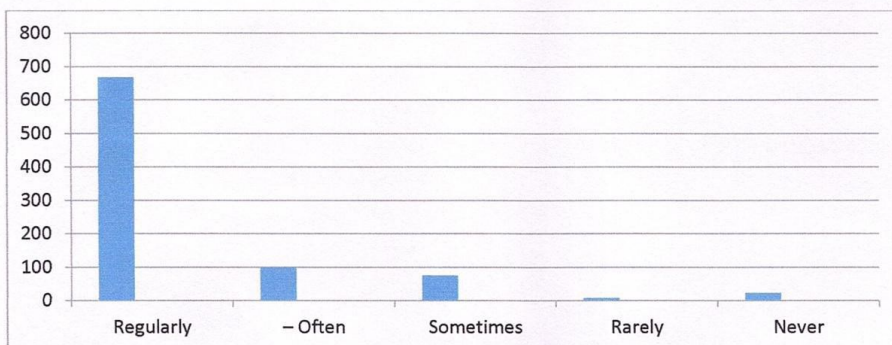


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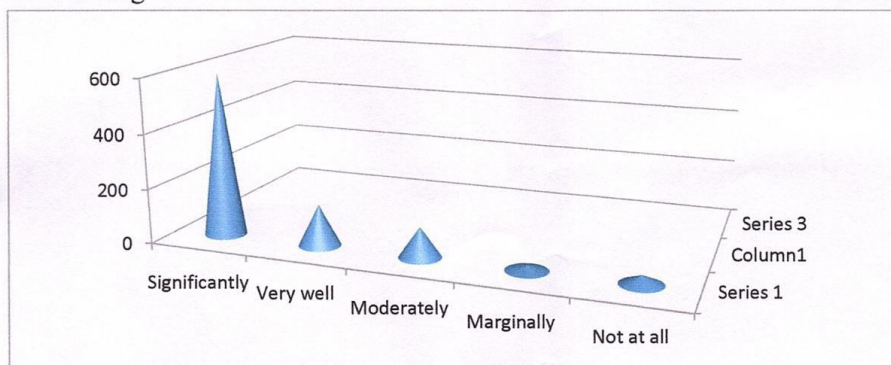


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 New Arts, Commerces & Science College
 Parner, Tal. Parner, Dist. Ahmednagar

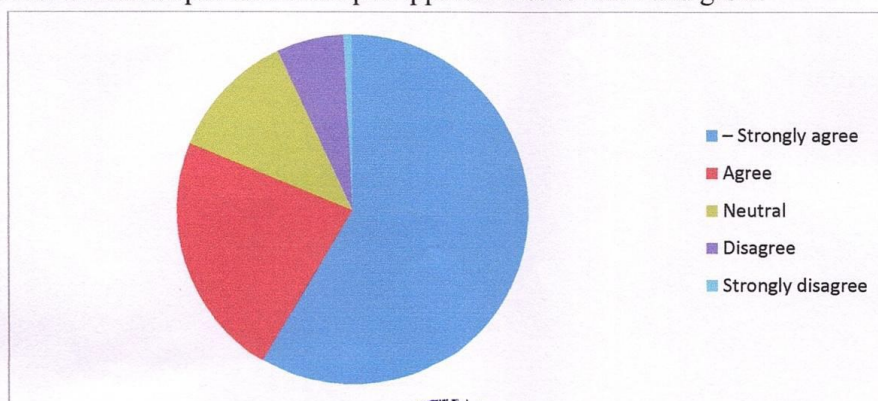
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.



8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

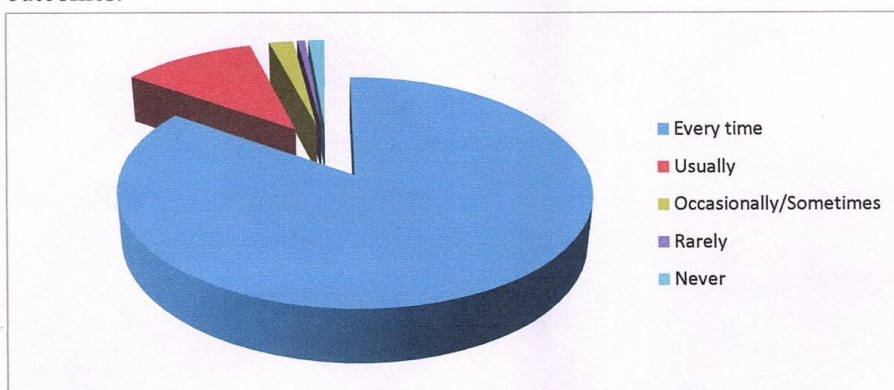


9. The institution provides multiple opportunities to learn and grow.

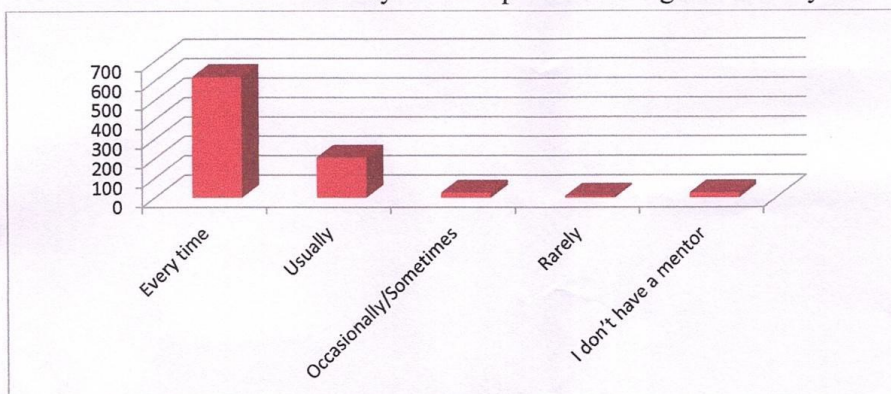



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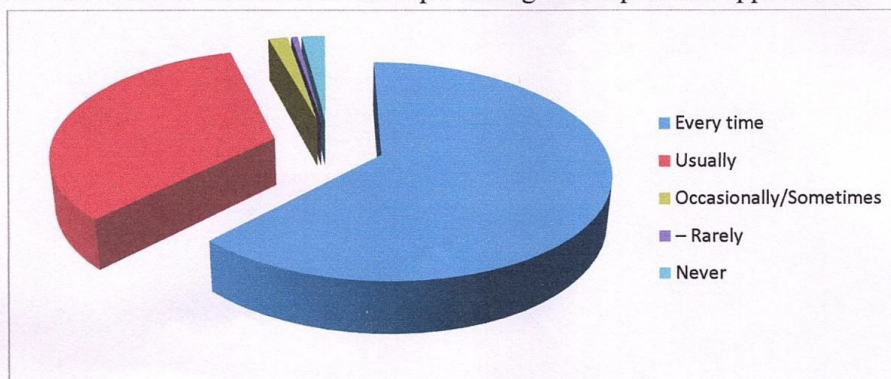
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.



11. Your mentor does a necessary follow-up with an assigned task to you

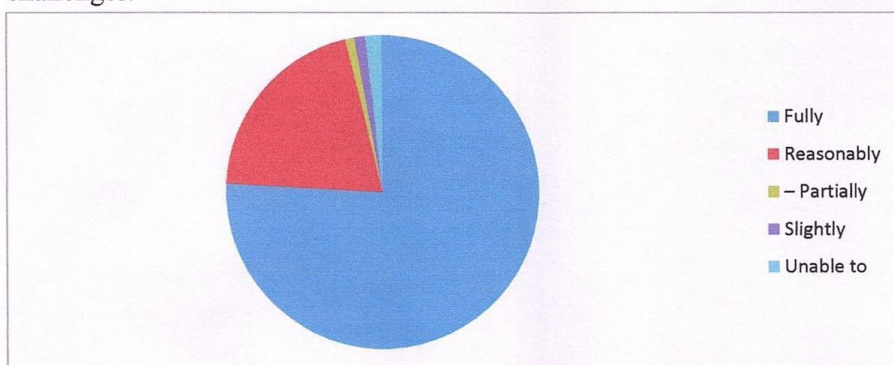


12. The teachers illustrate the concepts through examples and applications.

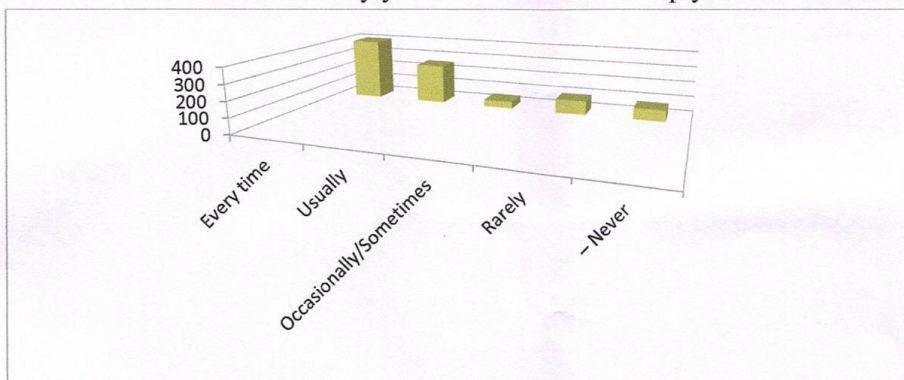



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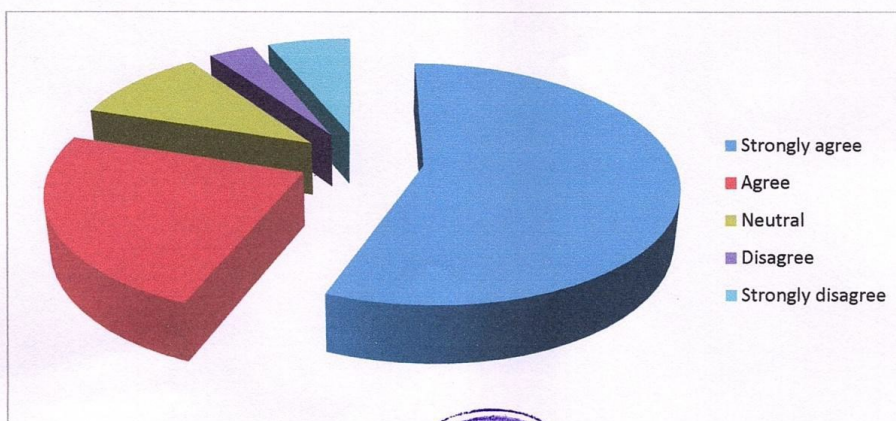
13. The teachers identify your strengths and encourage you with providing right level of challenges.



14. Teachers are able to identify your weaknesses and help you to overcome them.



15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

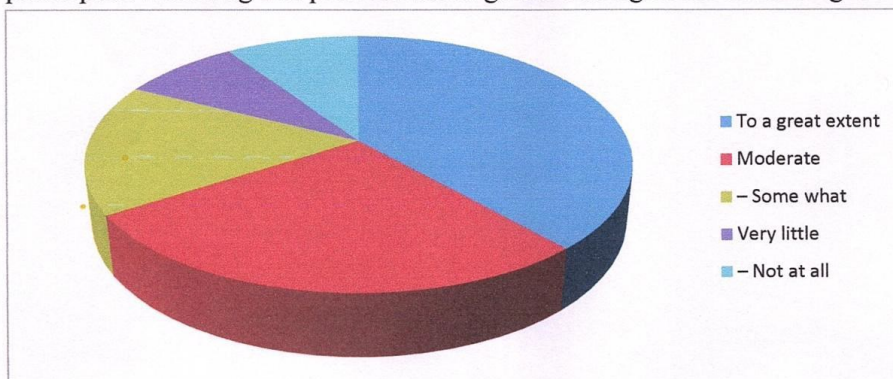


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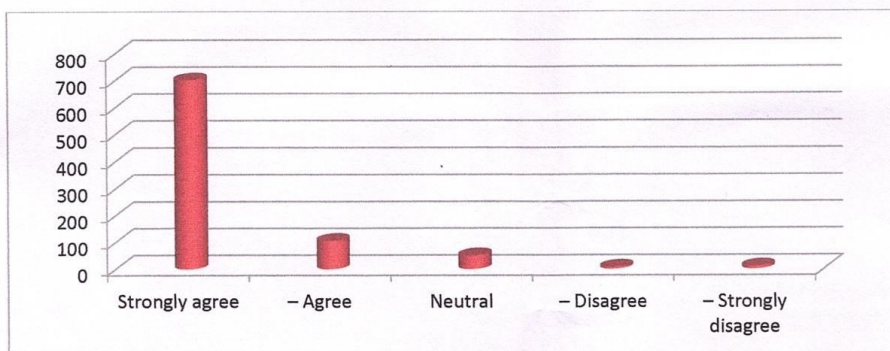


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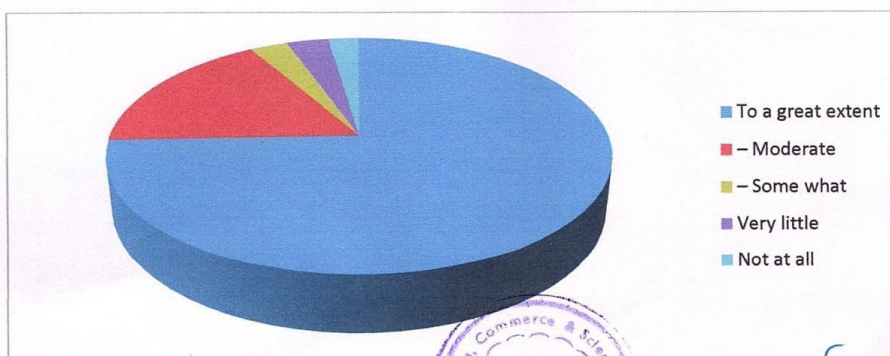
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.



17. Teachers encourage you to participate in extracurricular activities



18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

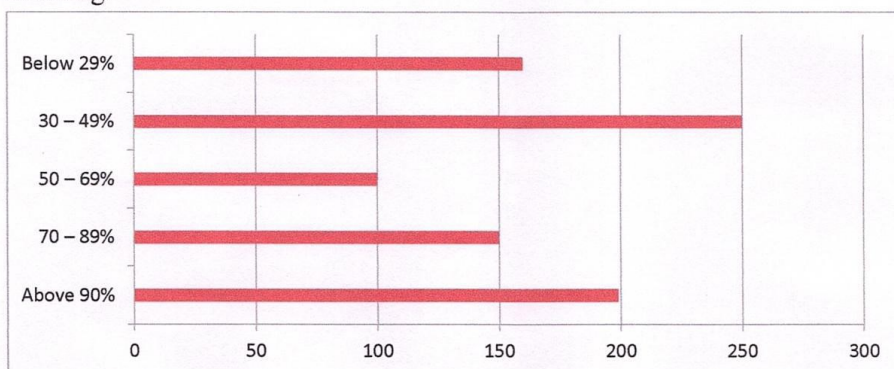


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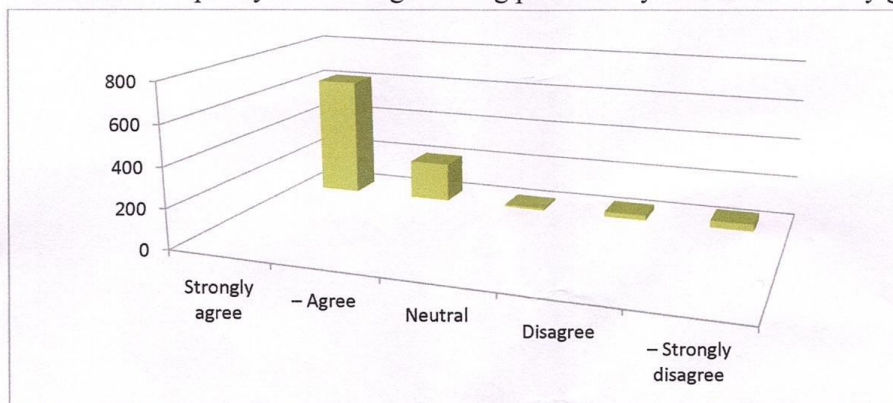


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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.



20. The overall quality of teaching-learning process in your institute is very good



21. Give there observation / suggestions to improve the overall teaching – learning experience in your institution.

- Students are given wit and will reports which are enhancing their knowledge by learning the applications.
- overall good teaching
- Faculty are very much interested in explaining subject oriented examples, very very fair in correcting internals and externals
- Clean Toilet
- We are fine with faculty with good suggestions
- Excellent faculty
- Provide drinking water
- Excellent teaching Nice practical knowledge Overall best in all factors
- Start new course
- In overall, 85% students strongly agree with the statement that the quality of teaching-learning process in the institute is very good



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d. SSS 2018-2019

New Arts, Commerce and Science College, Parner, Dist- Ahmednagar

Student Satisfaction Survey 2018-19**IQAC****Analysis Report**

SSS was conducted for 2018-19 during Feb- March 2019. 558 students responded through their email & college website using different devices (from home, college, cybercafé) The SSS conducted depicts that 360 Girls & 198 boys participated from different UG & PG programs. The input suggestion received from them are mentioned as below.

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed. This survey is being conducted by College Website and its motto is to upgrade the quality in higher education.

A)Please confirm this is the first and only time you answer this survey.

a)Yes b) No

B)Branch /Department:

C)Gender:

a) Female b) Male c) Transgender

D)What degree program are you pursuing now?

b)Bachelor's b) Master's c) Doctorate d) Other

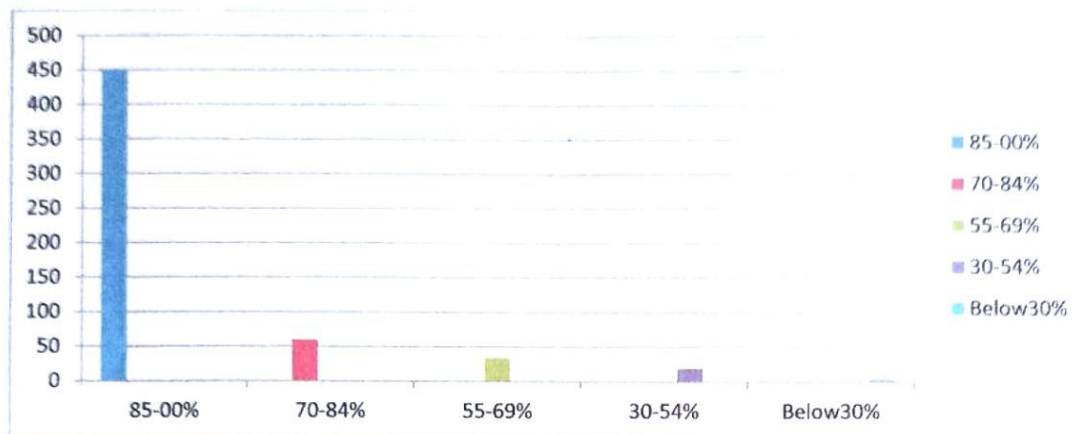
Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.

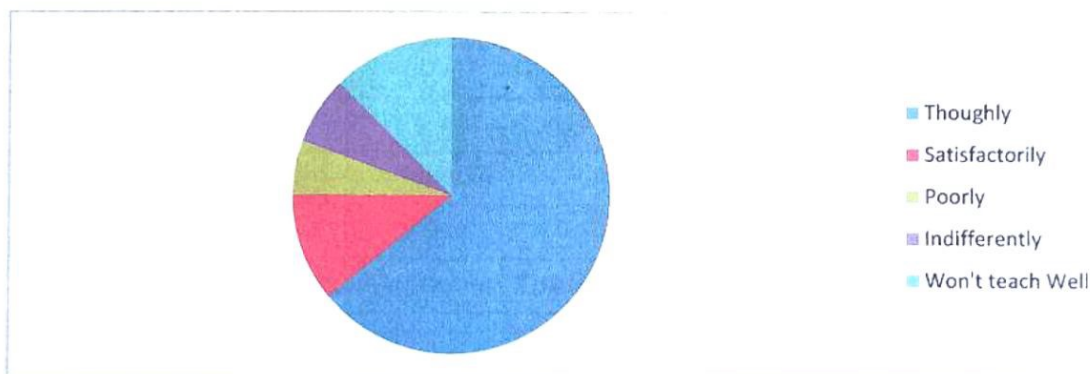
The responses given by the students for the questionnaire provided to the students are given below.

The Pictorial / Graphical analysis

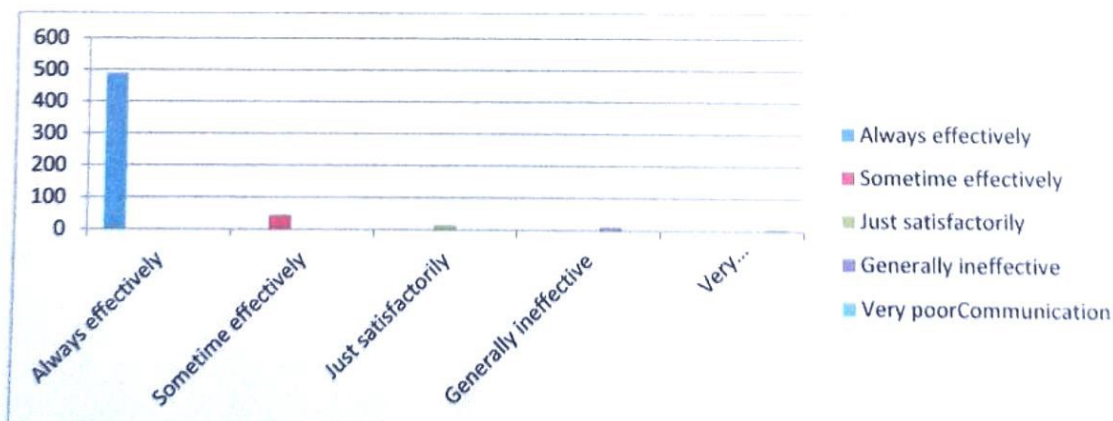
1. How much of the syllabus was covered in the class?



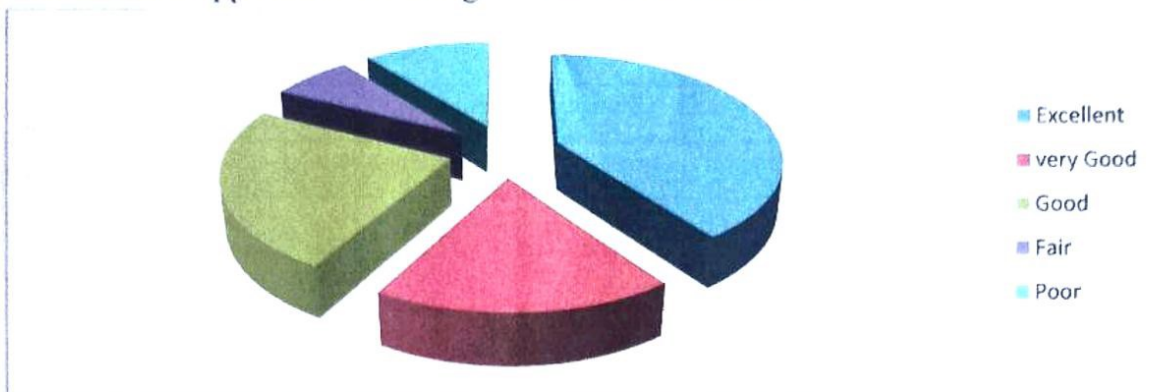
2. How well did the teachers prepare for the classes?



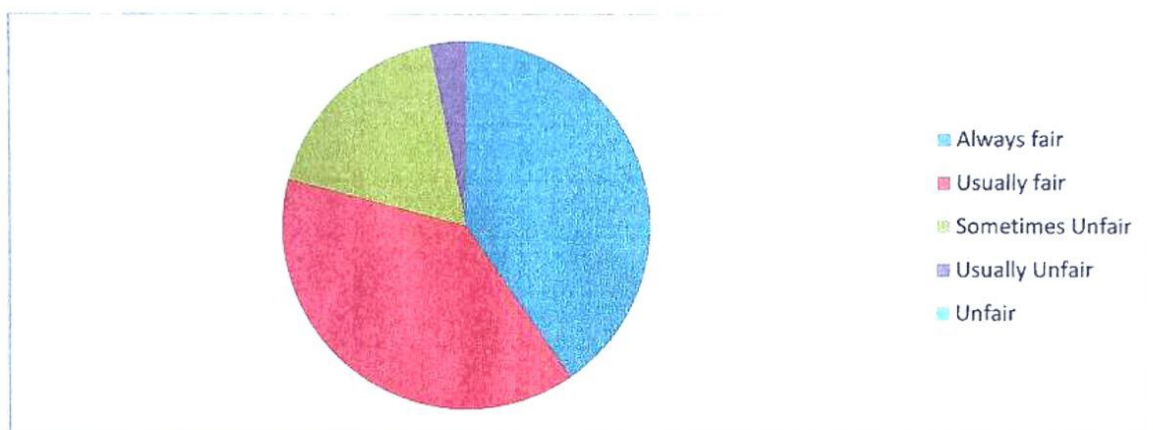
3. How well were the teachers able to communicate?



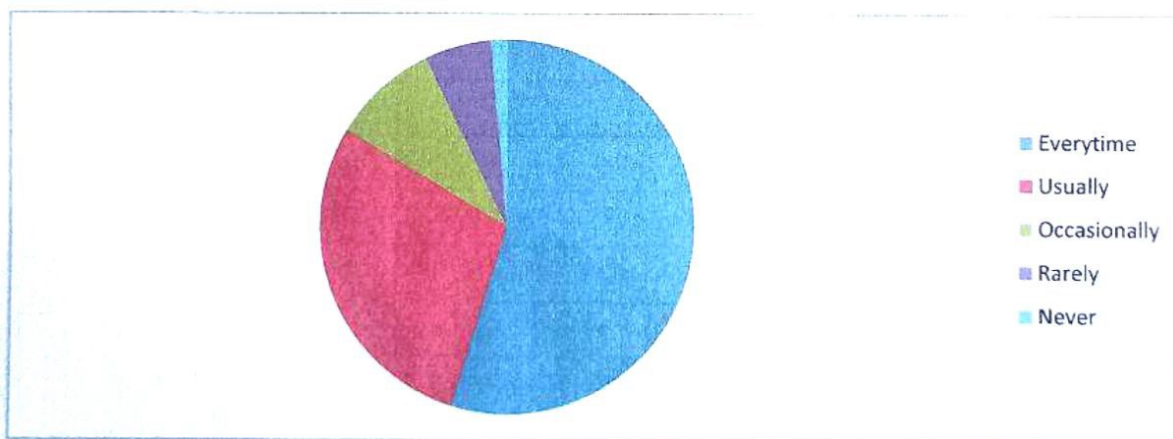
4. The teacher's approach to teaching can best be described as



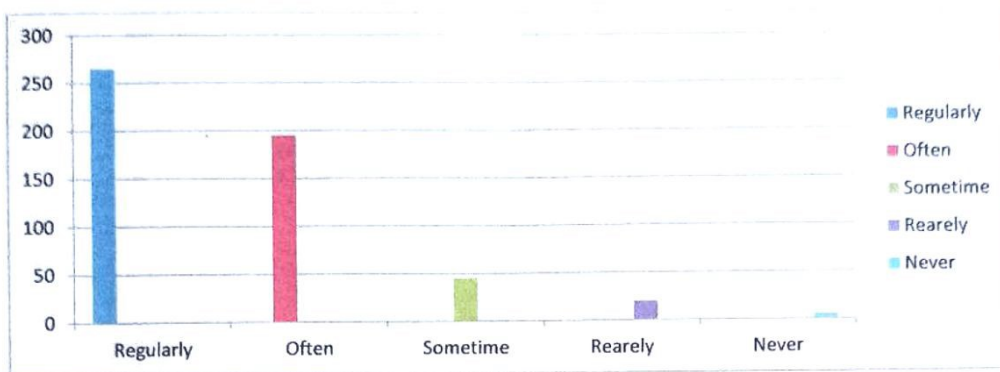
5. Fairness of the internal evaluation process by the teachers.



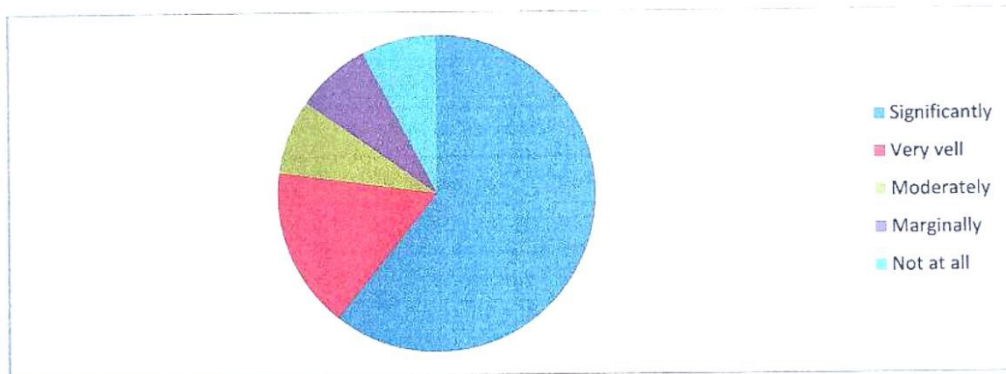
6. Was your performance in assignments discussed with you?



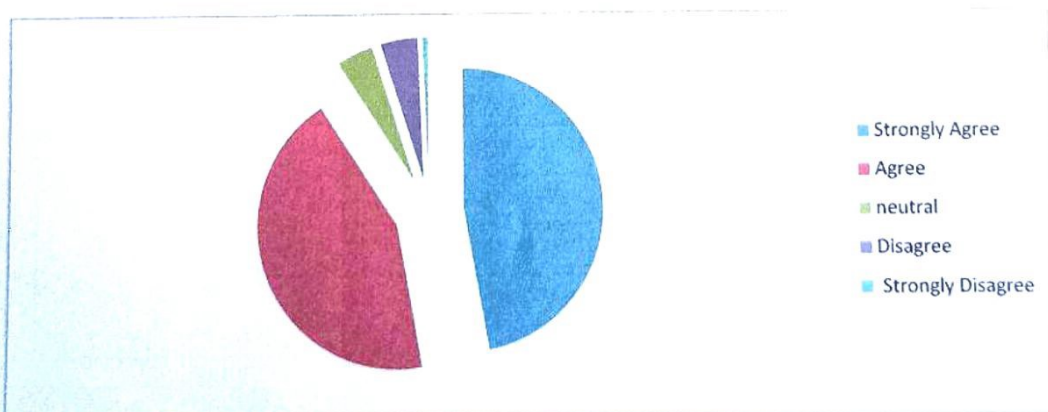
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.



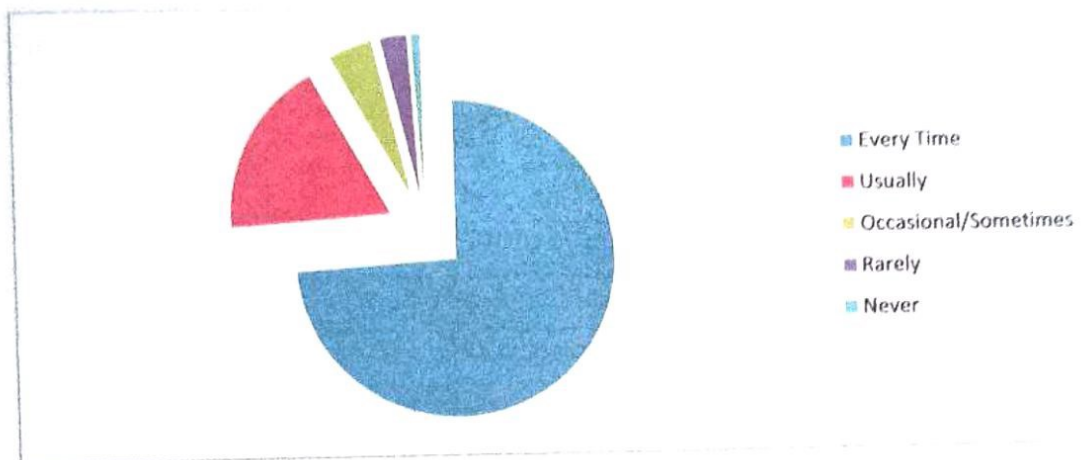
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.



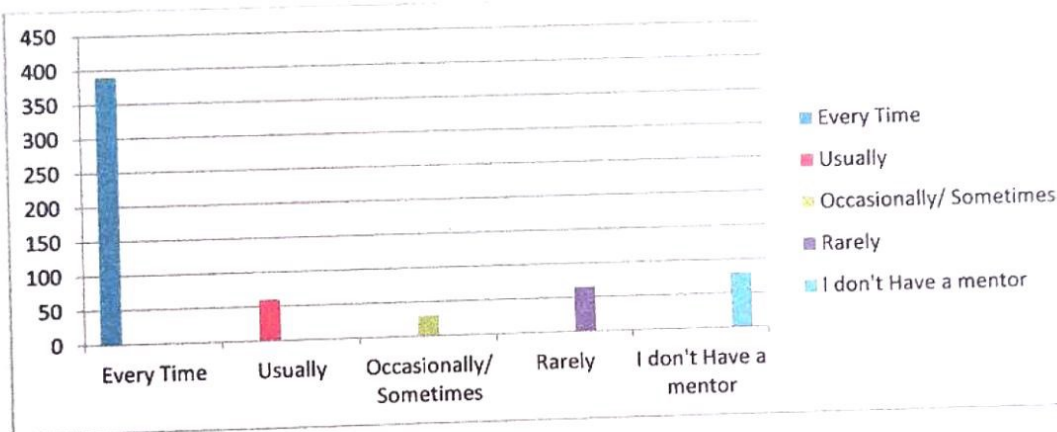
9. The institution provides multiple opportunities to learn and grow.



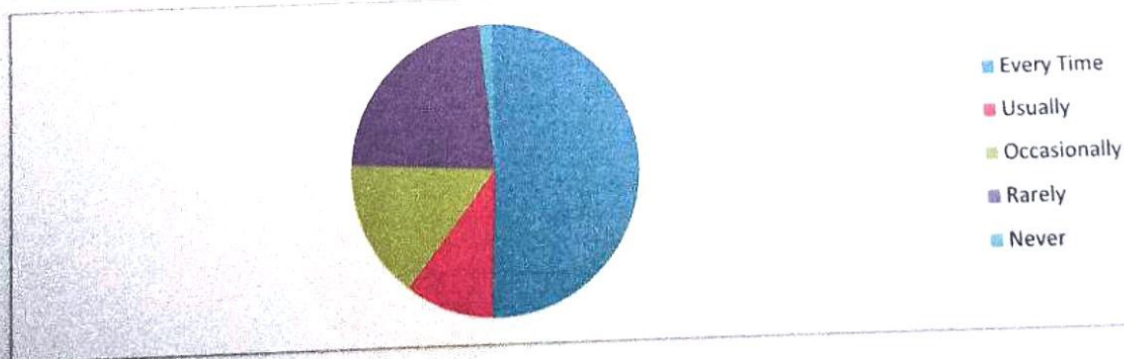
10. Teachers inform you about your expected competencies, course outcomes and program outcomes.



11. Your mentor does a necessary follow-up with an assigned task to you



12. The teachers illustrate the concepts through examples and applications.



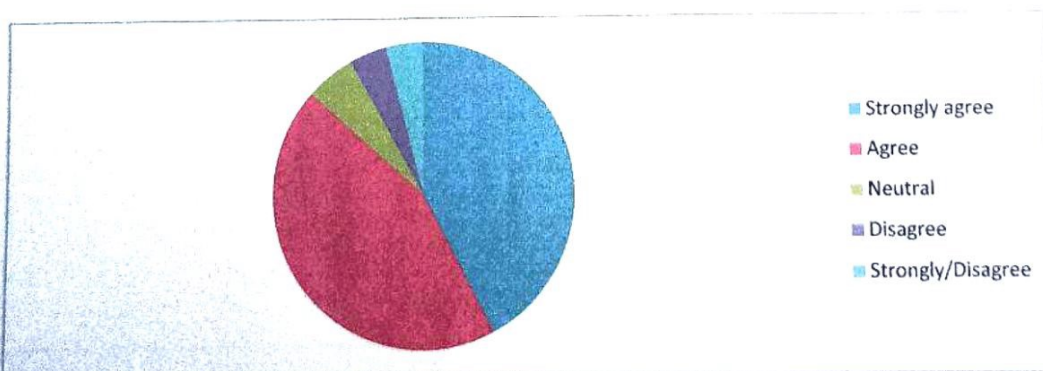
13. The teachers identify your strengths and encourage you with providing right level of challenges.



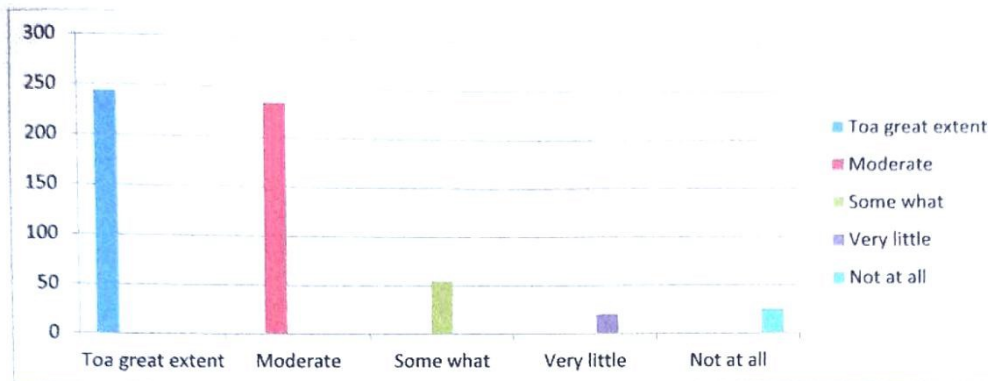
14. Teachers are able to identify your weaknesses and help you to overcome them.



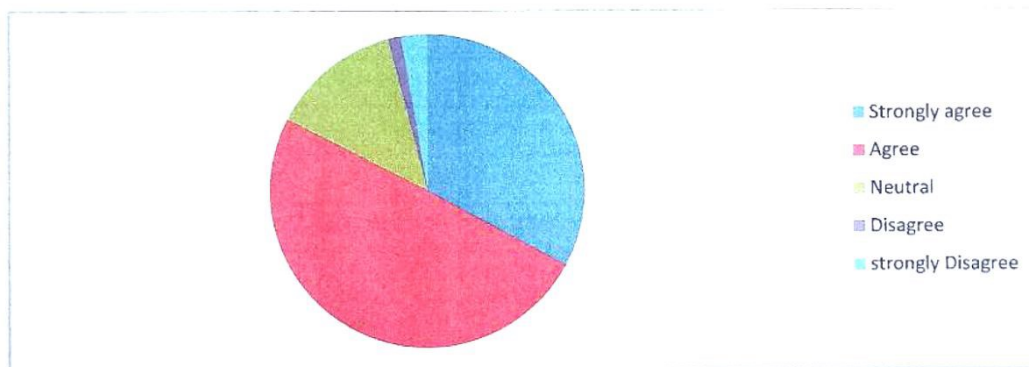
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.



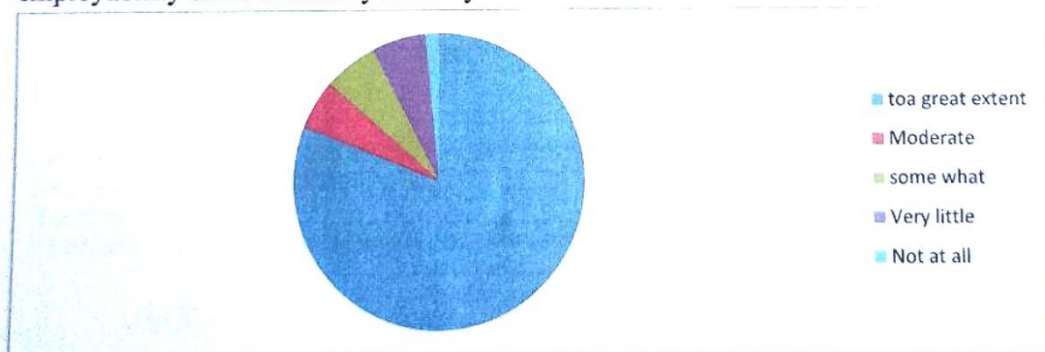
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.



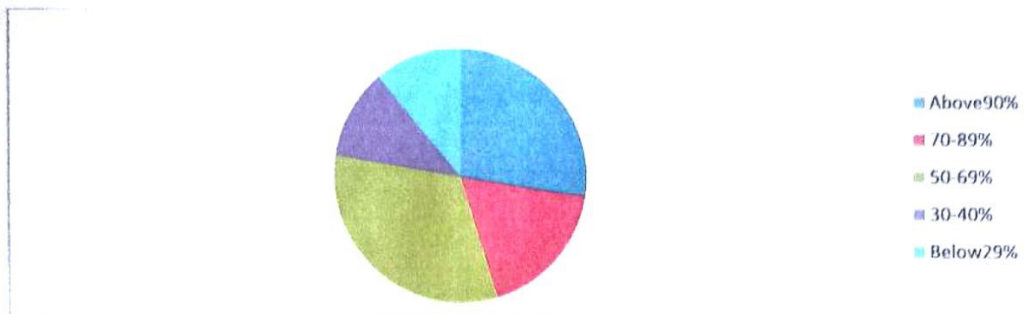
17. Teachers encourage you to participate in extracurricular activities



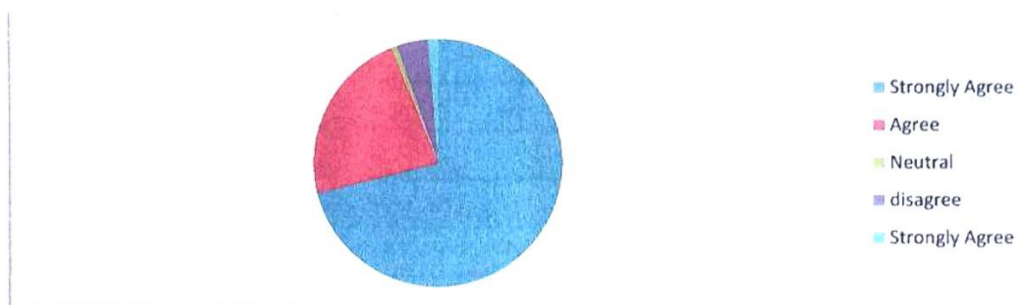
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.



19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.



20. The overall quality of teaching-learning process in your institute is very good



21. Give there observation / suggestions to improve the overall teaching – learning experience in your institution.

- Teaching Process is very well.
- I agree to the overall quality of teaching-learning process of my institute is very good.
- Our college teaching process is very good.
- Communicate with students for understand their strength, skill and weakness and support they.
- Happy with this facilities
- Teaching staff is very good teaching language is very excellent
- I have no any suggestions
- overall good teaching
- Faculty are very much interested in explaining subject oriented examples, very fair in correcting internals and externals
- Excellent faculty
- Excellent teaching Nice practical knowledge Overall best in all factors

IQAC COORDINATOR
New Art's, Commerce & Science College
Parner, Dist. Ahmednagar

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4. SSS Action Taken Reports

a. SSS ATR 2021-22

Ahmednagar District Maratha Vidya Prasarak Samaj's

**New Arts, Commerce and Science College,
Parner, Dist-Ahmednagar.**

Stuents Satishfaction Survey(SSS)2021-22

**Internal Quality Assurance Cell(IQAC)
Action Taken Report**

The report of SSS for academic year 2021-22 is placed for the discussions in the IQAC & CDC meeting. After through discussion, it was unanimously decided to take into consideration for further improvements and planning.

22 SEP 2022


IQAC COORDINATOR
New Art's,Commerce & Science College
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b. SSS ATR 2020-21

Ahmednagar District Maratha Vidya Prasarak Samaj's

**New Arts, Commerce and Science College,
Parner, Dist-Ahmednagar.**

Stuents Satishfaction Survey(SSS)2020-21

Internal Quality Assurance Cell(IQAC)

Action Taken Report

The report of SSS for academic year 2020-21 is placed for the discussions in the IQAC & CDC meeting. After through discussion, it was unanimously decided to take into consideration for further improvements and planning.

18 DEC 2021



IQAC COORDINATOR
New Art's, Commerce & Science College
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c. SSS ATR 2019-20

Ahmednagar District Maratha Vidya Prasarak Samaj's

**New Arts, Commerce and Science College,
Parner ,Dist-Ahmednagar.**

Stuents Satisfshaction Survey(SSS)2019-20

Internal Quality Assurance Cell(IQAC)

Action Taken Report

The report of SSS for academic year 2019-20 is placed for the discussions in the IQAC & CDC meeting. After through discussion, it was unanimously decided to take into consideration for further improvements and planning.

18 NOV 2020


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New Art's,Commerce & Science College
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d. SSS ATR 2018-19**New Arts, Commerce and Science College,
Parner, Dist- Ahmednagar****Student Satisfaction Survey (SSS) 2018-19****Internal Quality Assurance Cell (IQAC)
Action Taken Report**

The report of SSS for academic year 2018-19 is placed for the discussions in the IQAC & CDC meeting. After thorough discussions, it was unanimously decided to take into consideration for further improvements and planning.

**IQAC Coordinator****IQAC COORDINATOR**
New Art's, Commerce & Science College
Parner, Dist. Ahmednagar**Principal****PRINCIPAL**
New Arts, Commerce & Science
College, Parner, Dist. Ahmednagar